## T<sub>2</sub>P

T2P is an approved centre for the delivery of the Chartered Institute of Purchasing and Supply Qualifications at its new Diploma/ Advanced Diploma and Professional Diploma levels. Using experienced tutors, it offers all core and optional units. Training tends to be provided over three taught study days, with delegates staying overnight unless they live locally.

T2P organises 30 courses annually at Wyboston Lakes with a further five examination sessions.



## THE CHALLENGE

In order to provide top quality classes for students, T2P required a venue;

• with a wide variety of different sized rooms for T2 to choose from depending on class size

• that remained fully staffed over the weekend without compromise

· which is flexible in changes to arrangements and timings

## THE SOLUTION

Wyboston Lakes provides T2P with an ideal teaching environment for its students. It offers specialist training facilities over the weekend without compromise and a wide variety of seminar rooms for T2P to choose from. The venue is also very flexible. For example, if a course overruns its stated closing

time Wyboston Lakes will not try and shift students out. Equally the venue understands T2P's need to change arrangments last minute, or if they haven't been entirely accurate in the advance information provided. Many venues have a significant turnover of staff whereas many of the staff whom T2P deal with at Wyboston Lakes have been there since they came to the venue in 2009, so they understand their needs and the way they work. One of the most appealing aspects of using Wyboston Lakes, to T2P, is its 'no hidden extras' policy. For example, lunch and unlimited refreshments are included in its delegates rates, making it easy to add these to course fees without needing to guess the on cost.

The ability of Wyboston Lakes to provide a pleasant, stimulating environment and the willingness of staff to go beyond their brief was epitomised two years ago when we were training a group of senior public service officials from an Asian country. The course ran for 9 weeks and as most of the delegates had not visited the UK, the way the venue helped them to feel welcome and relaxed was critical to the success of the training. The venue developed tailored information packs to ensure our delegates were able to make the most of their stay. The pack included details of local mosques, transport to attractions and events in the region and travel options to London. Our delegates were so impressed with the venue that they invited a group of their seniors over to the UK who stayed for a night at Wyboston Lakes.

Paul Robinson, Owner, T2P



