

When COVID-19 brought the training and events industry to a halt in March, many venues closed their doors. Here at Wyboston Lakes Resort we welcomed a series of NHS essential training events aimed at tackling the pandemic.



The NHS Trust required a flexible and spacious venue to train first-time employees to work in the ambulances. It also needed to provide advanced training for students who had been unable to complete their ambulance courses due to the closure of universities and colleges.

Key Priorities & Challenges:

• **Venue Size and Location:** With two venues on-site and a wide variety of training spaces that range in size, as well as being ideally located with fantastic transport links, Wyboston Lakes Resort was an ideal choice.

• **COVID Safe:** We conducted a risk assessment with the support of our health and safety partner and quickly developed new policies to ensure all types of training, meetings and events are COVID-Safe.

• **Experience in training events:** We prepared for a six-week ambulance training course. The training comprised of a mix of classroom and practical-style learning, including real life scenario training.

Our Solution: We bought back a reduced team to minimise contact and the risk of virus transmission between NHS workers and our team members, whilst still being able to deliver the training successfully.

We also introduced new measures, from thermal imaging technology and a food ordering portal for a touch-free experience, to enhanced cleaning, one-way systems and the introduction of maximum capacities...

"Wyboston Lakes we're "phenomenal - going over and above in every way and helping us as an ambulance trust to continue to train staff who are critical to keeping our services on the road."

Jessica Watts
(Head of Improvement programmes)

