



Car Parking: Where possible, please park in alternate parking spaces.





We have also installed a hi-tech thermal imaging system to detect remotely, if a temperature is higher than normal.



Self Check-In: We now have self check-in kiosks at reception for a contactless check-in.

Social Distancing: Around the venues you'll notice floor marking, posters, banners & perspex protective screens. Please adhere to the guidelines and keep a safe distance from others.





Cleaning Regimes: We have increased cleaning and sanitation schedules, with specific attention on guest touch points and high traffic locations made available cleaning supples including sanitisers, disposable gloves, and disinfectant for all delegates.



Cashless: We've removed the need for cash payments across site. All your payments need to be made by debit and credit card.

Food and Beverage: Our restaurants will have limited seating, with sufficient spacing.

Delegates will have specific dining and seating times, and extra cleaning will take place
between settings. Our buffet areas will have marked entry and exit points and
food will be served in a 'safe area'. Delegates will not have contact with service
utensils. Our bar areas will feature a new food ordering portal to offer low contact dining.

Break Out Areas: Clearly marked exit and entry points for delegates, and access will be during specific times assigned to each group. All food will be pre-packed with no utensils used. Additional cleaning equipment will be available to delegates.



Your Bedroom: Bedrooms are deep cleaned before every stay and all non-essential items have been removed. After the deep clean your room is sealed and nobody will enter before you arrive. Housekeeping will only enter again if your stay exceeds 4 nights.

Thank you for your cooperation.



Check Out: For a completely contactless check out, you can use our express check-out service.



